

## **River Valley Covid-19 Action Plan**

We are still open for business

Like everyone, we have had to adjust to the current COVID19 situation and change the way we interact in order to protect the health & safety of our staff and customers.

What's changed

- We ask that you consider alternate ways of contacting our sales team instead of visiting the sales office. We are offering a variety of ways you can contact our sales team – phone, SMS, email, LiveChat (website), FaceTime and Skype
- Our sales office is now open by appointment only. Appointments can be made easily through the 'Book Appointment' link on our website.
- When making an appointment we will ask you to answer a few quick questions to ensure the safety of our sales consultants.
- Our sales offices are equipped with hand sanitizer and we ask that every person uses this on entry.
- We will not be shaking hands or making physical contact and we ask you to do the same.
- We will need to be a minimum of 2m apart during your appointment.
- Only one person will be able to attend the appointment

We are still open for business, to stay up to date with what's happening at River Valley please register your interest on the website and follow us on [Facebook](#).

We appreciate your understanding and cooperation during this time and look forward to hearing from you soon.